

CRITICAL INSTITUTIONAL EFFECTIVENESS METRICS (bottom-line outcomes)	Mandated	Metric Type	Primary Recipients of Value Added Contributions	Institutional Control	Definition/Explanation (better measures may be required)	Data Source
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Completion Efficiency

Mandated by
Chancellor's Office

Transfer

Mandated by ACCJC
& Chancellor's
Office

Job Placement

Mandated by ACCJC
& Chancellor's
Office

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Institutional Sustainability

Mandated by ACCJC
& Chancellor's
Office