

To increase funds to purchase basic office supplies (currently funded from grants).

AT SAO 1f-1g

To provide hospitality for community groups and communication via community mailbox)

AT SAO 1h

PE SAO 2

To provide support for our intercollegiate athletic programs when they are in season, pre-season and in their non-traditional season.

PE SAO 3

PE SAO 4

To provide accurate and accessible faculty contact information for students, we will update the main MSE webpage.

Provide qualified staff to support instruction. – Confirm that subject area tutors are approved by faculty, appropriately trained, demonstrate proper tutoring techniques, and receive positive student feedback.

Tutors will support student success regardless of time and location. - Assess and compare the services provided to students that attend in the evening, are online, or located at other campuses with those provided on main campus.

AS SVS Budget SAO

Budget Managers and Board of Trustees will be satisfied with the annual budget creation process.

AS BUS SVS Process Analysis SAO

Campus constituents will be satisfied with services provided by the Business Office.

AS BUS SVS Page SAO

Campus constituents will be satisfied with information provided on Business Office web page.

VPAS SAO 1

College positive exposure to community development that can directly and indirectly support student access

Students, staff, and the community will report that the food services provided meet their needs.

Faculty will indicate that they are aware of safety features and procedures available on campus.

As a result of submitting questions to a counselor online regarding preparation for college and receiving comprehensive responses students will demonstrate increased college readiness.

EOPS/CARE students will indicate that the “Student Success Workshop” was relevant and the presentation was well done.

EOPS students in good standing will utilize Priority Registration and will indicate that they are very satisfied or satisfied with the Priority Registration process.

Student orientation is mandatory for all new EOPS/CARE students

EOPS students will find the information provided during the Student Orientation to be very beneficial for their academic success

Students will be able to utilize the financial aid staff resource when completing their financial aid application using the Department of Education’s online FAFSA application during the Financial Aid Money Monday’s sponsored event.

Students will be able to report their level of satisfaction with the services they receive from the staff of the financial aid office

International Students

International Students SAO 1

New International students will be able to demonstrate their knowledge of the College’s Steps to Success (Matriculation process).

Student Life SAO 1

HC students will increase their knowledge of programs and services offered by the Office of Student Life.

Student Life SAO 2

HC students will increase their participation in activities, programs and services provided by the OSL to support and enhance their college experience.

Student Life SAO 3

HC students, faculty, and staff will engage in activities, programs and services to foster an enriched campus community.

Student Life SAO 4

VET SAO 1

Student Veterans will be able to report their level of satisfaction with the services they receive from the staff of the newly established Veterans Resource Center.

Vet SAO 2

All student Veterans will successfully develop an educational plan with their Veteran's Counselor and learn to navigate through and follow their educational program to meet their educational and career goals.