



HARTNELLCOLLEGE

Student Affairs Council
Minutes
January 28, 2021, 3-5pm
Zoom

MEMBERS

Name	Representing	Present	Absent
Romero Jalomo, Co-Chair	Administration	X	
Tony Anderson, Co-Chair	Faculty/Academic Senate Designee		X
Jainesh Singh	Administration	X	
Dave Phillips	Administration		X
Carla Johnson	Administration	X	
Cristina Zavala	Confidential	X	
Nathaniel McGriff	C.S.E.A.		X
Vacant	C.S.E.A.		X
Shawn Pullum	C.S.E.A.	X	
Vacant	L-39		X
Jennifer Moorhouse	Faculty	X	
Hortencia Jimenez	Faculty	X	
Samuel Pacheco	Faculty	X	
Jeannie Baum	Part-time Faculty		X
Ruby Romero	ASHC	X	
Ana Cristina Garcia	ASHC	X	

the council to revisit the etiquette guidelines and revise as they see fit as a result of what happened at the Student Success Conference. This item will be reviewed at the next meeting.

INFORMATION/DISCUSSION/PRESENTATIONS

1. Student Affairs Virtual Help Desk

Laura Zavala

Ms. Zavala presented the virtual help desk for the college. The help desk has a virtual welcome center and a landing page for new and returning students. The help desks consists of a zoom call where there is a moderator and breakout rooms. The moderator will accept the student from the waiting room to determine the appropriate breakout room to send the student to for assistance. The help desk will be

